



Terms and Conditions

We here at Bell's Wishing Wells require you to read out terms and conditions very carefully as they apply to any hire and sales provided by us here at Bell's Wishing Wells.

Bookings: Any bookings for our hired items will be held for 7 days only. For which by then a booking fee must be paid for the booking to be secured in your name. The booking fee that you paid will then become part of the hired fee once the booking goes ahead.

Prices: All our priced are in Australian Dollars. Once you have booked one of our hired items and paid the deposit, this price is fully guaranteed and no increase of price will occur. Paying a deposit or the full amount constitutes your understanding and acceptance of these terms and conditions set out here by Bell's Wishing Wells.

Refunds: Any refunds that are made by Bell's Wishing Wells are refunded less any credit card surcharge fees stated on your receipt. For hired items your refund will be issued only after the item has been inspected fully. No postage cost is refunded; you the purchaser or the hirer are fully responsible for all delivery and postage fees. For days that are raining on your special day you have until 10.30am to phone and cancel your outdoor hire booking. There is a \$50 cancellation fee. Please advise anyone who is returning items on your behalf to make sure nothing gets lost or broken and that you advise them of the date and return time and address as if they return anything back late or broken or missing etc you the hirer will be responsible and your security bond will be forfeited.

Hire Period for all our Hired Items: All our hired items are pickup from Thursday or Friday and Drop Back Sunday or Monday no later than 8pm unless other arrangements are made.

Late Returns: When hired goods are collected from our premises by the hirer or someone on their behalf, a return date and time will be stipulated. Hired goods that are not returned by 8pm on the date given will forfeit some or all of their security deposit. This is at the discretion of Bell's Wishing Wells. Security Deposit is also forfeited if your items are returned the day after the returned date given. No excuses accepted.

Delivery and Pickup of Hired Items: Delivery, pickup and setup charges quoted are for street level only. If you hired items that need to be carted up allot of stairs or needed to be walked along way from parking an additional fee will be charged and this will come from the refundable security deposit. All parking fees to delivery items to you will be paid by you the hired and will also come of the refundable security deposit.



Terms and Conditions Continued

Damages: Damage to any hired caused by you the hirer or your guests is the hirers responsibility. You the hirer agree to be liable for the replacement of hired items that have been damaged or go missing whilst at your event. Until all items have been returned to Bell's Wishing Wells. The damage also extends to our red carpet and runners, chair covers or any of our hired items for if they come back heavily soiled or wet (requiring professional cleaning) in which case you the hirer will be charged the actual cost to repair or clean the item. If the cost to repair or clean the item is greater than your security deposit then you will be invoiced for the difference and your security deposit will be forfeited. If repair or cleaning is not possible then you will be invoiced for the actual cost to purchase a new item that was damaged. If this does not then get paid further action will then be taken. A note to avoid any likely damages to the red carpet is to not place it on wet or muddy ground and avoid wet tar sand or chewing gum etc. No smoking on the red carpets is aloud at all. We clean and vacuumed our carpets before they go out to the customers every time. You will also need to replace any packaging that our hired items go out in if they get damaged whilst in your care. Please do not pin or tack anything to our wishing wells either, Thank you.

Payments Accepted: PayPal, Credit Card, Direct Deposit, Cash, Cheque or Money Order. All payments will need to be cleared before any bought or hired items will be posted or picked up. If paying on the day of pickup then cash is the only form of payments accepted as other forms of payments will need time to clear first.

Disclaimer: Bell's Wishing Wells are not held responsible for any injury or damage caused to anyone whilst in your care. The hirer indemnifies the owner in respect of its liability for personal injuries, property damage and any associated legal expenses arising out of any accident which might be caused by or contributed to by, or arise out of the use, operation or handling of the goods after we have delivered the goods or you have picked them up.

Products for Sale: When purchasing our products for sale from Bell's Wishing Wells all items must be paid for in full before we post or any items are to be picked up from us. Our wishing Wells are made to order so full payment must be received before we will make them and you will be notified when we post them to you. Wishing Wells can take up to 4 to 6 weeks to be made depending on the backlog we have at the time.

Postage: All our products are sent brand new unless stated otherwise. They are checked before posting and are not sent in damaged condition so if your items are to arrive damage or not at all you will need to speak to the post office or courier company that delivered your goods. We are not responsible for any loss or damage thru transit. All postage is at the expense of the customer. We will only exchange items that we have sent to you incorrectly.